

# Beware of Email Scams

Date: August 1, 2022

The Texas Workforce Commission (TWC) was notified of a new scam email message attempting to get your personal information. Texans are warned not to provide any personally identifiable information or transact any business except through TWC's Unemployment Benefits Services (UBS) portal, fraud portal, Tele-Serv (automated phone system) or Tele-Centers. **Do not click on any link provided in an email or a text.**

TWC received information of a scam email message indicating a new document has been added to the Texas Unemployment Insurance Benefits portal. The email indicates it is from the Texas Department of Employment and Economic Development, which is not the correct name for TWC. It also says action is needed and to select a link provided in the email, then log on using your credentials. This email is a scam.

**You should not click on any link provided by an email or text message. Instead, always go to the TWC webpage or use a bookmark that you have previously verified as accurate.** If unsure, contact TWC to verify the legitimacy of the information. See below for the correct web addresses.

- **UBS home page:** [ui.texasworkforce.org](http://ui.texasworkforce.org) or [twc.texas.gov/jobseekers/unemployment-benefits-services](http://twc.texas.gov/jobseekers/unemployment-benefits-services)
- **UBS log on page:** [apps.twc.state.tx.us/UBS/security/logon.do](http://apps.twc.state.tx.us/UBS/security/logon.do)
- **TWC official website:** [twc.texas.gov](http://twc.texas.gov)

All Texans should take steps to secure their identity online by practicing Internet security best practices. Treat your TWC account and all accounts like you would your bank account. TWC will investigate every unemployment benefit claim to confirm identity and to lock accounts that are fraudulent.

## Image of Fraudulent Email

TX Unemployment Insurance Benefits - ACTION REQUIRED

TX Unemployment <unemployment@enrollment-benefits.com> (TX Un)  
To Claimant, Joe

Mon 8/1/2022 8:33 AM

Reply Reply All Forward

If there are problems with how this message is displayed, click here to view it in a web browser.  
We could not verify the identity of the sender. Click here to learn more.  
The actual sender of this message is different than the normal sender. Click here to learn more.  
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

This is to notify you that there is a new document in your TX Unemployment Insurance Benefits portal.  
ACTION IS REQUIRED.

Please log in to your TX Unemployment Insurance Benefits portal and sign your document.

[CLICK HERE TO LOGIN](#)

The TX Department of Employment and Economic Development