

Vocational Rehabilitation Provider Locator Dashboard

The Provider Locator Dashboard supports the Procurement and Provision of Vocational Rehabilitation (VR) Customer Goods and Services Business Transformation Project. This dashboard features an interactive map that depicts the availability of VR service providers by location, service category, and contract type.

Note:

- All parameters and selected filters will be applied to the download for PDF and CSV.

Screen Reader Users:

- Some dashboard areas will read as graphics when they are just titles due to known limitations of Tableau.
- After the title, "Vocational Rehabilitation Provider Locator", there will be button options for "Tableau Keyboard Shortcuts" and "Tableau Screen Reader Navigation: A View Example" to assist in navigation.
- To download data, follow the screen reader instructions to change filters and download a single-page formatted PDF or CSV of summary data. Buttons for PDF and CSV come after the filters.

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Provider Locator

The Provider Locator is designed to help field staff locate available providers through searching by zip code, county, radius, Rehabilitation Services Administration (RSA) service category, ReHabWorks (RHW) service category, contract status, and contract subject area. The dashboard data is refreshed monthly. This tool provides an alternative to the complexities of navigating provider data in RHW, making it easier to access information such as service radius and contract status as well as the number of customers served by the provider within the most recent twelve months. It also helps pinpoint areas of provider unavailability and assists with efforts to improve the accuracy of provider information in RHW.

- Open to System, Board, and Public level users with a web browser.
- Includes all available provider data on providers actively linked to a level-two service category.
- The following parameters exist: Radius (miles)
- The following filters exist: Zip Code, RSA Service Category, RHW Service Category, County, Contract Status, and Contract Subject
- The following summaries exist: Search Summary, County Summary, and Provider Table
- The following maps exist: Texas Map and Provider Map
- The following buttons exist: Keyboard Shortcuts, Tableau Screen Reader Navigation A View Example, PDF, and CSV
- The following navigation buttons exist: Documentation

Column Descriptions for Provider Locator

Tableau Column Name	Source	Column	Description	Original Source
Location ID	CALCULATED	IF [Provider Distance] <= [Radius (miles)] THEN [Vendor ID] END	Vendor ID of provider location when the provider distance is within the radius	ReHabWorks
Provider Name	RHW_RAW_VAULT.VENDOR_PHYSICAL	VNDR_NAME	Name of provider	ReHabWorks
Provider Address	RHW_RAW_VAULT.VENDOR_PHYSICAL	ADDRESS1, ADDRESS2, ADDRESS3, ADDRESS4, CITY_NAME, STATE_ABBR, ZIP_CODE	Physical address of the provider	ReHabWorks
Provider Email	RHW_RAW_VAULT.VENDOR_PHYSICAL	CONTACT_EMAIL	Email address of the provider	ReHabWorks
Provider Phone Number	RHW_RAW_VAULT.VNDRPHYSICAL_PHONE	PHONE	Work phone number of the provider	ReHabWorks
Provider Distance	CALCULATED	DISTANCE([Provider Locations],MAKEPOINT([LATITUDE],[LONGITUDE]),'mi')	Distance between a provider and the zip code searched	ReHabWorks, SAS Zipcode Dataset

Tableau Column Name	Source	Column	Description	Original Source
Service Recipients Last Year	CALCULATED	IF [Service Recipients]<5 THEN INT('-9999999999') ELSE [Service Recipients] END	Number of service recipients in the most recent 12 months	ReHabWorks
Contract Status	RHW_RAW_VA ULT.CONTRACT _STATUS_CD	DESCRIPTION	Contract status of provider. 01 Active Null N/A	ReHabWorks