

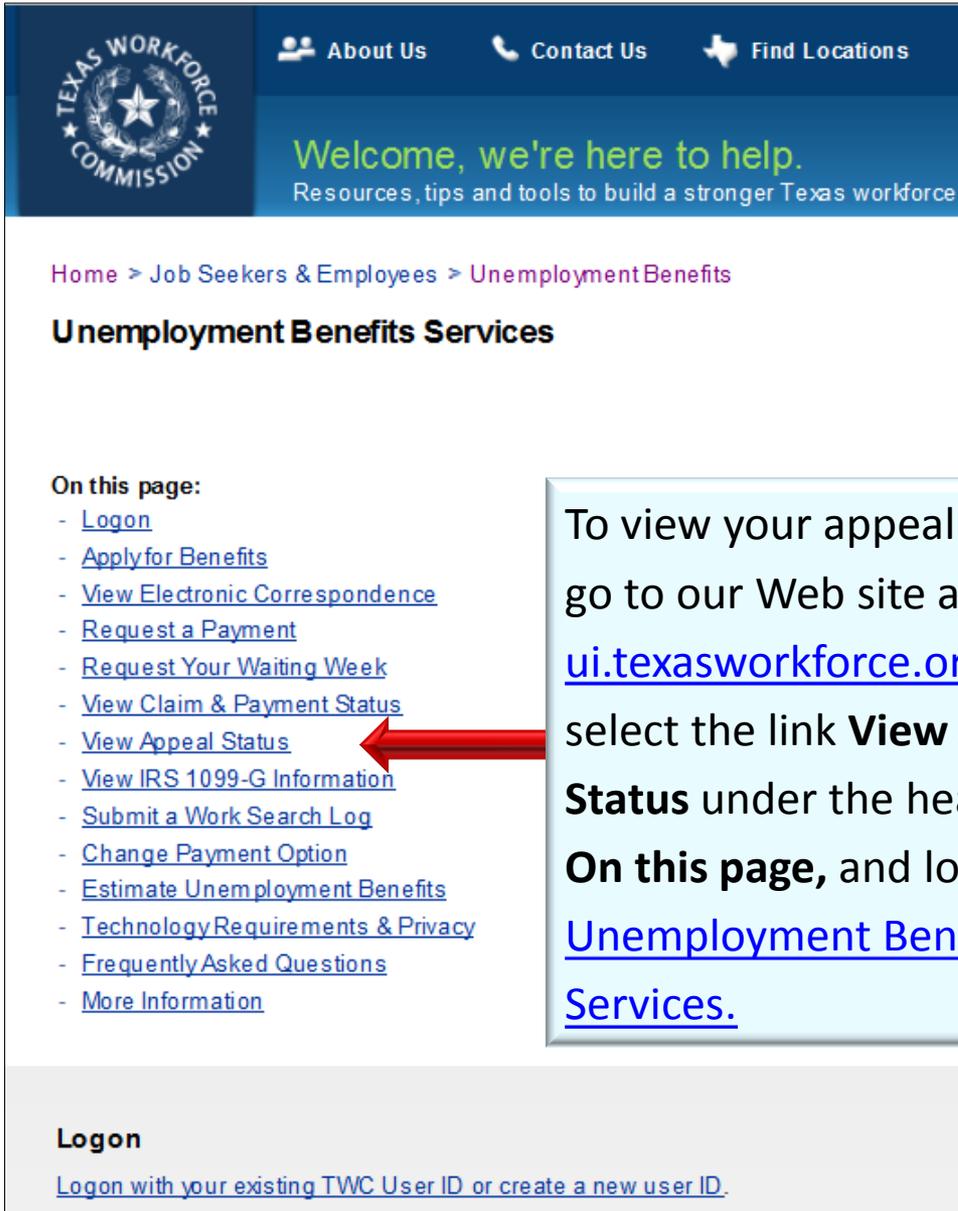
Welcome

*to the
Unemployment Benefits Services
Tutorial*



How to View Your Appeal Status

Tutorial Overview



TEXAS WORKFORCE COMMISSION

About Us Contact Us Find Locations

Welcome, we're here to help.
Resources, tips and tools to build a stronger Texas workforce.

Home > Job Seekers & Employees > Unemployment Benefits

Unemployment Benefits Services

On this page:

- [Logon](#)
- [Apply for Benefits](#)
- [View Electronic Correspondence](#)
- [Request a Payment](#)
- [Request Your Waiting Week](#)
- [View Claim & Payment Status](#)
- [View Appeal Status](#)
- [View IRS 1099-G Information](#)
- [Submit a Work Search Log](#)
- [Change Payment Option](#)
- [Estimate Unemployment Benefits](#)
- [Technology Requirements & Privacy](#)
- [Frequently Asked Questions](#)
- [More Information](#)

Logon
[Logon with your existing TWC User ID or create a new user ID.](#)

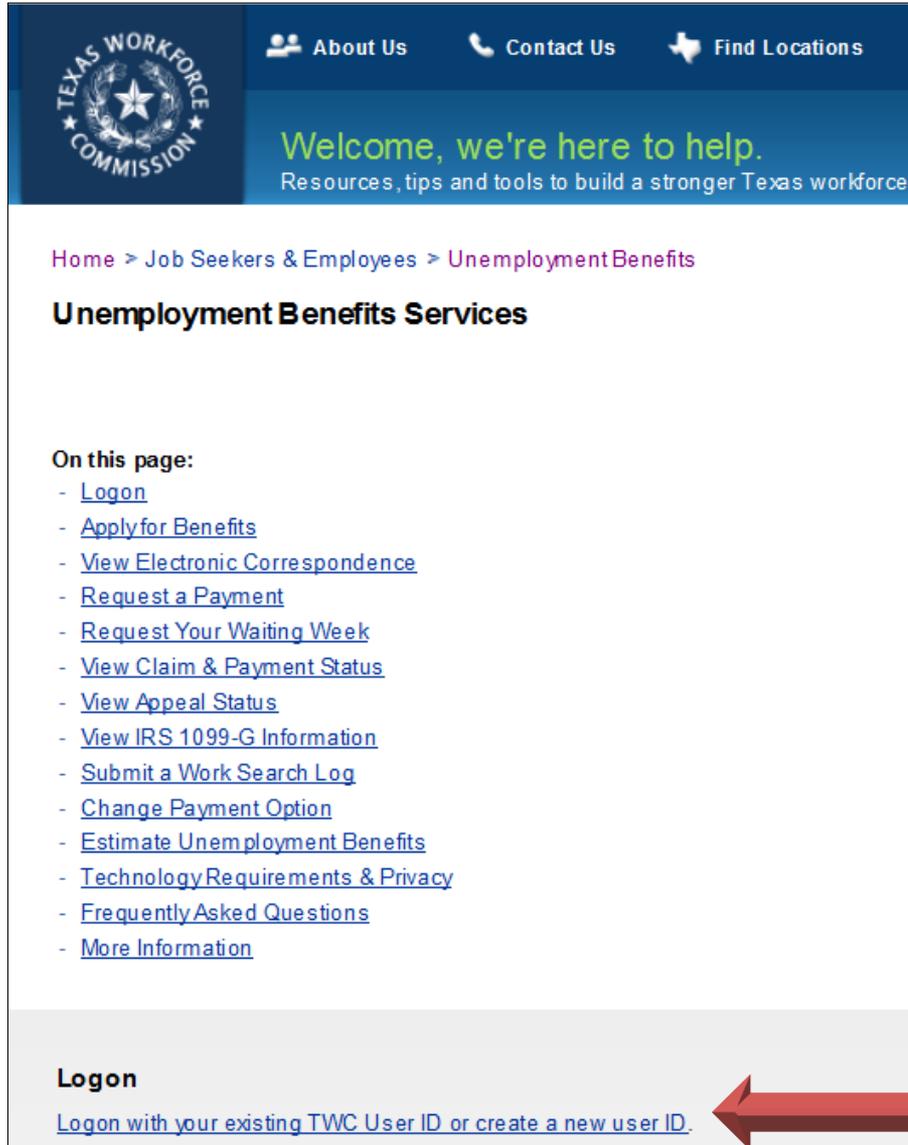
Checking your appeal status over the Internet is fast, easy, and secure. The Internet is available 24 hours a day, 7 days a week, in English and Spanish.

This tutorial includes instructions for checking your appeal status over the **Internet**.

You may view:

- a list of your most current appeal(s) by date
- your appeal status, and
- a decision summary and rulings made by the Appeal Tribunal or Commission Appeals

Unemployment Benefits Services



The screenshot shows the Texas Workforce Commission website. The header includes the logo and navigation links: About Us, Contact Us, and Find Locations. A welcome message reads: "Welcome, we're here to help. Resources, tips and tools to build a stronger Texas workforce." The breadcrumb trail is: Home > Job Seekers & Employees > Unemployment Benefits. The main heading is "Unemployment Benefits Services". Under "On this page:", there is a list of links: Logon, Apply for Benefits, View Electronic Correspondence, Request a Payment, Request Your Waiting Week, View Claim & Payment Status, View Appeal Status, View IRS 1099-G Information, Submit a Work Search Log, Change Payment Option, Estimate Unemployment Benefits, Technology Requirements & Privacy, Frequently Asked Questions, and More Information. At the bottom, there is a "Logon" section with the link: "Logon with your existing TWC User ID or create a new user ID." A red arrow points from this link to a callout box on the right.

- This is the first page you see when you go to ui.texasworkforce.org.
- Before you can access the **View Appeal Status** option, you must log on to UBS using your **User ID** and **Password**.
- For instructions on how to create, retrieve or reset a User ID and Password, go to the [How to Create User IDs and Passwords Tutorial](#).

Note: If you want to print pages from this tutorial and don't have a printer, you may use a printer at your local [Workforce Solutions](#) office.

Select this link if you already have a User ID or Password, or to create a User ID and Password.

Viewing Your Appeal Status Online

In this section you will learn how to find:

- Appeal List
- Appeal Status
- Appeal Parties
- Decision Summary

Appeal Status

After you log on, the “My Home” page displays.

This page provides:

- Quick Links to various topics and resources
- Messages from TWC

To check your appeal status, select the link, **Appeal List**, under the **Quick Links** heading.

TEXAS WORKFORCE COMMISSION | Jane Jones | [Logout](#)

Unemployment Benefit Services

Quick Links

- Apply For Benefits
- Electronic Correspondence Sign-up
- Claim and Payment Status
- Payment Request
- Work Search Log
- WorkInTexas.com
- IRS 1099-G Information
- Payment Option
- Appeal List

Change My Profile

- Contact Information
- Password
- Security Information
- Personal Information

My Home

Beware of e-mail scams asking for your Social Security number (SSN), debit card number, or PIN. TWC **never** asks for your PIN or debit card number, and requests your SSN number **only** after you make an inquiry.

If you have moved to another state or Canada you need to register for work search assistance in your place of residence at a public workforce office or online. You must register within seven (7) days of moving and continue to meet your required weekly work search activities. TWC will verify that you registered with your state of residence. If you do not register for work search, your benefits may be delayed or denied.

See the list of state [Public Workforce Offices](#) for help finding out how to register in your state. PDF files require [Adobe Reader](#) for viewing.

JANE JONES, welcome to Unemployment Benefits Services.

Here are your messages:

- You are required to do at least 4 work search activities each week. Check [Unemployment Benefits Work Search Guidelines](#) for examples of activities.

If you need further assistance, call a [TWC Tele-Center](#).

Appeal List

The **Appeal List** page displays an overview of your appeal(s), including:

- appeal number assigned
- date appeal filed
- current appeal level (Appeal Tribunal, Commission Appeals, Motion for Rehearing)
- who appealed (claimant or employer)
- appeal status (active or complete)
- employer's name
- link to view action taken

TEXAS WORKFORCE COMMISSION | My Profile | Logoff

Unemployment Benefit Services

Claimants

Quick Links

- Claimant Search
- Claimant Profile
- Claim and Payment Status
- IRS 1099-G Information
- Payment Option
- » Appeal List

Appeal List

Claimant Information

Name:

Social Security Number (SSN):

Appeal Number	Appeal Filed Date	Appeal Level	Appealed By	Appeal Status	Employer	Action
	Apr 11, 2012	Commission Appeals	Claimant	Complete		View
	Mar 09, 2012	Appeal Tribunal	Claimant	Complete		View

Appeal Number	Appeal Filed Date	Appeal Level	Appealed By	Appeal Status	Employer	Action
	Aug 23, 2012	Motion for Rehearing	Claimant	Void		View
	Jun 05, 2012	Commission Appeals	Claimant	Complete		View
	Apr 02, 2012	Appeal Tribunal	Claimant	Complete		View
	Dec 29, 2011	Appeal Tribunal	Claimant	Complete		View

Appeal Number	Appeal Filed Date	Appeal Level	Appealed By	Appeal Status	Employer	Action
	Dec 29, 2011	Commission Appeals	Claimant	Complete		View
	Nov 07, 2011	Appeal Tribunal	Claimant	Complete		View
	Sep 20, 2011	Appeal Tribunal	Claimant	Complete		View

Appeal Number	Appeal Filed Date	Appeal Level	Appealed By	Appeal Status	Employer	Action
	Sep 20, 2011	Appeal Tribunal	Claimant	Complete		View

To view action taken on the appeal, select the link, **View** in the last column under the heading, **Action**.

Appeal Status

The **Appeal Status** page shows:

- appeal information, such as initial claim date, date appeal filed, and who filed the appeal
- appeal status, such as date decision was mailed
- activity log, such as date appeal received and date hearing held

To view another appeal, choose the link, **Select another appeal to view**, located above the **Appeal Information** heading.

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Unemployment Benefit Services

Claimants

Quick Links

- Claimant Search
- Claimant Profile
- Claim and Payment Status
- IRS 1099-G Information
- Payment Option
- » **Appeal List**
 - **Appeal Status**
 - Appeal Parties
 - Decision Summary

Appeal Status

Claimant Information

Name:
Social Security Number (SSN):

[Select another appeal to view](#) | [Appeals Tutorial](#) | [Frequently Asked Questions](#)

Appeal Information

Initial Claim Date: July 21, 2013
Appeal Number:
Appeal Filed Date: September 03, 2013
Appeal Level: Appeal Tribunal
Appealed By: Claimant
Appeal Status: Complete

Status

Mail Date: September 18, 2013
Activity: Appeal Tribunal decision mailed.

If you disagree with this decision, you may file an appeal, according to the information and instructions included with the decision that you are appealing.

Activity Log

Activity Date	Activity
September 18, 2013	Decision mailed: Appeal Tribunal decision
September 18, 2013	Hearing Date
September 10, 2013	Letter mailed: hearing scheduled
September 10, 2013	Letter mailed: hearing scheduled
September 03, 2013	Appeal received

Appeal Parties

To see the parties involved in the appeal, select the link, **Appeal Parties**, under the **Quick Links** heading.

The **Appeal Parties** page shows:

- appeal number, file date, appeal level and who appealed
- claimant's Social Security number, name and address
- employer's TWC tax account number, name and address

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Unemployment Benefit Services

Claimants

Quick Links

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- » **Appeal List**
 - Appeal Status
 - **Appeal Parties**
 - Decision Summary

Appeal Parties

Appeal Number:	Appeal Level:	Appeal Tribunal	
Appeal Filed Date:	April 03, 2012	Appealed By:	Claimant

Each appeal party must have a full set of information prior to the appeal hearing. TWC will copy and mail to all appeal parties the information provided with the appeal request. If you have additional information that you want presented during the hearing, you must ensure that the hearing officer and all parties receive a copy of that information prior to the appeal hearing.

Claimant Information

Social Security Number (SSN):

Name:

Address:

Employer information

TWC Tax Account Number:

Name:

Address:

Decision Summary

To view the **Appeal Summary** page, select the **Decision Summary** link under the **Appeal List** heading from the **Quick Links** menu.

This page shows:

- determination (s) issue(s)
- date decision letter mailed
- appeal number
- appeal level
- who appealed
- appeal issue(s)
- TWC ruling
- Chargeback (for employers or TWC staff)

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Unemployment Benefit Services

Claimants

Quick Links

- Claimant Search
- Claimant Profile
- Claim and Payment Status
- IRS 1099-G Information
- Payment Option
- » **Appeal List**
 - Appeal Status
 - Appeal Parties
 - **Decision Summary**

Decision Summary

Claimant Information

Name:
Social Security Number (SSN):

There may be other determinations or decisions not associated with this appeal that affect the status of the claim.

Determination(s) on Payment of Unemployment Benefits

Issue	Mail Date	Ruling
Quit-Dissatisfied with Working Conditions	Mar 21, 2012	We cannot pay you unemployment benefits during this period of unemployment.

Appeal Decision(s)

Appeal Number:
Appeal Level: Appeal Tribunal
Appealed By: Claimant
Decision Mail Date: May 02, 2012

Appeal	Issue(s)	Ruling	Chargeback
Separation from work		We affirmed the previous ruling.	Void

Still need help?

Call **Appeals Status**
at 512-463-2807 and
leave a message.
TWC staff will return
your call.

