AEL Advisory Committee Meeting

Wednesday, December 9, 2020

TWC Welcome

- TWC Comment
- Words from outgoing Committee Members

Information and Updates

- Announcement of New Presiding Officer
- Adult Education and Literacy Office Annual Recap

Committee Discussion – Topic: Serving Special Populations

There will be time after each presentation for questions. Following all presentations – dedicated time for further discussion.

Services for Under-Served Populations – Paul Fletcher, Rural Capital Workforce Development Board

Services Available to Employers

Working with underserved populations also includes identifying, sharing and exploring the talent connection with employers.

- Employer-focused workshops and webinars designed to highlight the benefits of hiring underserved workers
- Information on Employer tax credits
- Coaching / mentoring and employment support during OJT, paid work experience
- Connections to apprenticeships and internship opportunities
- Specialized hiring events to highlight certain groups throughout the year, such as Hiring Red, White and You! and National Disability Employment Awareness Month (NDEAM)

Services Available to Job Seekers

This list of services are available to each underserved group and may not be highlighted specifically in the pages below:

- Career & Benefits Exploration
- Education & Skills Training
- Live & Recorded Online Career Workshops
- Job Preparation & Search Support
- Upskilling Toolkits/Career Lattices
- Unemployment Benefits Information
- Computer and Internet Access
- Virtual Hiring Fairs
- Interview & Resume Counseling
- Labor Market Information
- Self-Assessment Tools
- Workplace Safety; Wages, Hours & Leave Information

Focused Services Groups

- Veterans, including Veterans spouses and children
- Youth (court involved, out of school, at risk and /or those with multiple barriers), Foster Youth and Former Foster Youth
- Individuals with disabilities
- Individuals who may be experiencing homelessness
- Justice Involved individuals (including justice-involved Veterans)
- Individuals who are English language learners
- Older Workers
- Dislocated workers or other low-income workers

Priority of Services - Veterans and Youth

Priority of Service provisions applies to Veterans, Veterans Spouses and Veterans Children; also applies to Foster Youth and Former Foster youth.

- Veterans
 - o Texas Veterans Commission

- o Texas Veterans Leadership Program
- Hiring Red, White and You!
- Advance notice to apply before any job posting is available to the public
- Apprenticeship opportunities
- Youth
 - WIOA In-School and Out-of-School Youth Services
 - Jobs Y'all Career Exploration Events
 - Youth Career Expo
 - Summer Employment Programs for Youth
 - Apprenticeship opportunities

Individuals with Disabilities

- Partnership and colocation and collaboration with Workforce Solutions Division of Vocational Rehabilitation services through the Rural Capital Integrated Services Initiative
- HireAbility Navigator
- Summer Earn and Learn
- Year-round Work Experience
- Reasonable accommodation support and tools for employers

Services to Homeless

- Child care priority to serve if children are also experiencing homelessness
- Stabilization and support through referrals
- Enrollment for case-management support and follow up through the stabilization and rehousing process.

Services to Justice Involved

- Veterans Re-Employment Program
- Second Chance Reentry Initiative
- Federal Fidelity Bonding
- Apprenticeship / On-the-Job Training opportunities

English Language Learners

- Partnership and colocation and collaboration with Adult Education services through the Rural Capital Integrated Services Initiative
- Integrated Education and Training initiatives
- Soft Skills and upskilling opportunities in multiple languages (through Metrix Learning)

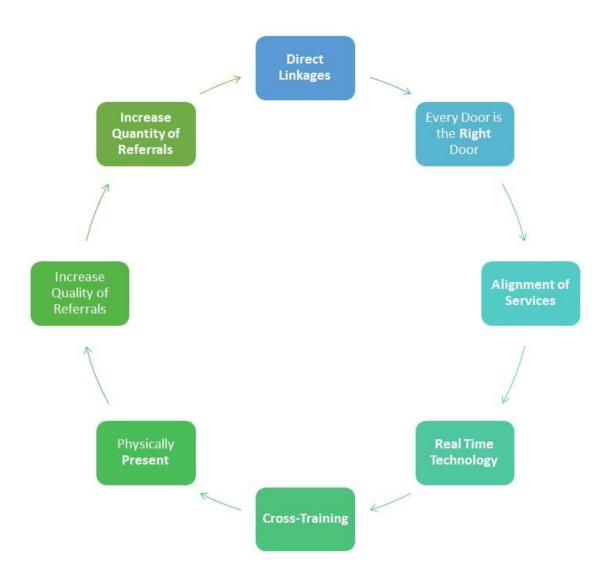
Older Workers

- Senior Community Service Employment Program (SCSEP)
- Workshop development and focused topics
- Paid work experience opportunities and connection to employers

Dislocated Workers or Other Low-Income Earners

Full range of programs and services available to promote the upskilling and provide support to workers and families, including:

- Integrated Education and Training initiatives
- Soft Skills and upskilling opportunities in multiple languages (through Metrix Learning)
- Occupationally specific training, apprenticeship, OJT



The diagram depicts the task alignment required for the Rural Services Initiative's tri-Agency leadership team to build a "no wrong door" approach to serving underserved populations. Tasks include: direct linkages, every door is the right door, alignment of services, real time technology, cross-training, physical present, increase quality of referrals and increase quantity of referrals.

Serving Individuals with Justice Involvement – Donald Tracy, Austin Community College

Pathways to Reentry: Lessons Learned

Goals:

- Educate
- Empower
- Employ

TEAM:

- WFS (Workforce Solutions)
- TWC (Texas Workforce Commission)
- Facility
- Agency
- ACC (Austin Community College)

Learnings:

- Connect
- Catalog
- Coordinate

"I'm not the same person who walked in here 4 years ago. This certification has built up my confidence. It has given me hope. I'm ready for another chance..." – Misty Campbell

Contact Information

Donald Tracy, Director, Corporate & Community Education Continuing Education Division Austin Community College District Email: <u>dtracy@austincc.edu</u> Office: 512-223-7822 Or call: 512-705-6650

Advisory Committee Final Recommendations to the Commission

Additional Comments before the conclusion of the AEL Advisory Committee Meeting

Closing Remarks