



**RCT Quarterly Meeting Agenda
November 7-8, 2019
Criss Cole Rehabilitation Center Auditorium
4800 North Lamar Blvd
Austin TX 78756**

Thursday, November 7, 2019

9:00 a.m. Welcome and Introductions, Michael Ebbeler, Jr., Chair

9:15 a.m. Committee Meetings

10:45 a.m. Break

11:00 a.m. RCT Committee Reports

- Customer Satisfaction & Needs Assessment, Lisa Cowart, Chair
- Education and Membership, Bobbie Hodges, Chair
- Policy, Procedure & Personnel Development, Karen Stanfill Chair
- Planning and Review, Michael Ebbeler, Jr., Chair

12:00 a.m. Lunch

1:00 p.m. Public Comment

1:10 p.m. Liaison Reports

- TWIC – Lindsey Geeslin
- CAP – Karen Stanfill
- PRN – Lisa Cowart
- SILC – Colton Read
- TEA - Susan May

2:20 p.m. Break

2:35 p.m. ARC of Texas, Jennifer Martinez, Chief Executive Officer and Kyle Piccola Director of Public Policy and Advocacy

3:35 p.m. NCSRC/CSAVR/NCSAB Report Lisa Maciejewski-West, Michael Ebbeler Jr., Lisa Godwin

4:00 p.m. Adjourn

Friday, November 8, 2019

9:00 a.m. Welcome, Michael Ebbeler, Jr, Chair

9:05 a.m. VR Director's Report, Cheryl Fuller

10:30 a.m. Break

10:45 a.m. Quarterly Performance Measures Update Adam Leonard,
TWC, Director of Operational Insight

11:30 a.m. Unfinished Council Business

- Review To-Do List
- New Council Business
- Approve August Minutes
- Budget Report

11:55 a.m. Turn in Travel Documents to Lisa Godwin

Adjourn

Next RCT Meeting February 6-7