# Vocational Rehabilitation Standards for Providers Manual Chapter 3: Basic Standards

Revised January 15, 2024

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## **3.2 Basic Standards - All Contract Types**

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### **3.2.12 Purchasing Goods and Services**

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#### **3.2.12.7 Payments Due**

TWC is obligated to pay only for goods and/or services if all outcomes required for payment are achieved, as explained in the VR-SFP and on the SA. In accordance with the Prompt Payment Act, [Texas Government Code Chapter 2251](https://statutes.capitol.texas.gov/Docs/GV/htm/GV.2251.htm), TWC will make payment on a correct, properly prepared and submitted invoice within 30 days of receipt.

Invoices received outside of regular business hours or on a holiday will be considered received the day they are provided to TWC-VR.

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